

**XnEXX**

EN

**XCSM3**

**USER'S GUIDE**

MOTORCYCLE BLUETOOTH®  
COMMUNICATION SYSTEM

**HD SPEAKERS**

<b>Sena Motorcycles App and NEXX Device Manager</b>	<b>5</b>
<b>1 ABOUT THE X-COM 3</b>	<b>6</b>
1.1 PRODUCT FEATURES	6
1.2 PACKAGE CONTENTS	6
1.3 PRODUCT DETAILS	7
<b>2 INSTALLING THE HEADSET ON YOUR HELMET</b>	<b>8</b>
2.1 PREPARING THE HELMET FOR INSTALLATION	8
2.2 INSTALLING THE HEADSET	10
2.3 INSTALL THE INNER PADDING	14
<b>3 GETTING STARTED</b>	<b>15</b>
3.1 LEGEND	15
3.2 POWERING ON AND OFF	15
3.3 CHARGING	15
3.4 CHECKING THE BATTERY LEVEL	16
3.5 VOLUME ADJUSTMENT	16
<b>4 PAIRING THE HEADSET WITH OTHER BLUETOOTH DEVICES</b>	<b>17</b>
4.1 PHONE PAIRING	17
4.1.1 The First Time You Turn On the Headset	17
4.1.2 Starting with Your Headset Powered Off	18
4.1.3 Starting with Your Headset Powered On	18
4.2 SECOND MOBILE PHONE PAIRING	19
4.3 GPS PAIRING	19
<b>5 MOBILE PHONE USAGE</b>	<b>20</b>
5.1 MAKING AND ANSWERING CALLS	20
5.2 SPEED DIALING	20
5.2.1 Assigning Speed Dial Presets	20
5.2.2 Using Speed Dial Presets	20
<b>6 STEREO MUSIC</b>	<b>22</b>
6.1 BLUETOOTH STEREO MUSIC	22
6.2 MUSIC SHARING	22
<b>7 BLUETOOTH INTERCOM</b>	<b>23</b>
7.1 INTERCOM PAIRING	23
7.1.1 Using the Smart Intercom Pairing (SIP)	23
7.1.2 Using the Button	24

<b>7.2</b>	<b>LAST-COME, FIRST-SERVED</b>	<b>24</b>
<b>7.3</b>	<b>TWO-WAY INTERCOM</b>	<b>25</b>
<b>7.4</b>	<b>MULTI-WAY INTERCOM</b>	<b>25</b>
7.4.1	Starting a Three-Way Intercom Conference	25
7.4.2	Starting a Four-Way Intercom Conference	26
7.4.3	Ending Multi-Way Intercom	27
<b>7.5</b>	<b>THREE-WAY CONFERENCE PHONE CALL WITH INTERCOM USERS</b>	<b>28</b>
<b>7.6</b>	<b>GROUP INTERCOM</b>	<b>29</b>
<b>8</b>	<b>UNIVERSAL INTERCOM</b>	<b>30</b>
<b>8.1</b>	<b>UNIVERSAL INTERCOM PAIRING</b>	<b>30</b>
<b>8.2</b>	<b>TWO-WAY UNIVERSAL INTERCOM</b>	<b>30</b>
<b>8.3</b>	<b>MULTI-WAY UNIVERSAL INTERCOM</b>	<b>31</b>
8.3.1	Three-Way Universal Intercom	31
8.3.2	Four-Way Universal Intercom	32
<b>9</b>	<b>USING THE FM RADIO</b>	<b>33</b>
<b>9.1</b>	<b>FM RADIO ON/OFF</b>	<b>33</b>
<b>9.2</b>	<b>SEEK AND SAVE RADIO STATIONS</b>	<b>33</b>
<b>9.3</b>	<b>SCAN AND SAVE RADIO STATIONS</b>	<b>34</b>
<b>9.4</b>	<b>TEMPORARY STATION PRESET</b>	<b>34</b>
<b>9.5</b>	<b>NAVIGATING PRESET STATIONS</b>	<b>35</b>
<b>10</b>	<b>FUNCTION PRIORITY AND FIRMWARE UPGRADES</b>	<b>36</b>
<b>10.1</b>	<b>FUNCTION PRIORITY</b>	<b>36</b>
<b>10.2</b>	<b>FIRMWARE UPGRADES</b>	<b>36</b>
<b>11</b>	<b>CONFIGURATION SETTING</b>	<b>37</b>
<b>11.1</b>	<b>HEADSET CONFIGURATION MENU</b>	<b>37</b>
11.1.1	Delete All Pairings	37
11.1.2	Remote Control Pairing	37
<b>11.2</b>	<b>SOFTWARE CONFIGURATION SETTING</b>	<b>38</b>
11.2.1	Headset Language	38
11.2.2	Audio Equalizer (Default: Off)	38
11.2.3	VOX Phone (Default: Enable)	38
11.2.4	VOX Intercom (Default: Disable)	39
11.2.5	VOX Sensitivity (Default: 3)	39
11.2.6	HD Intercom (Default: Enable)	39
11.2.7	HD Voice (Default: Enable)	39
11.2.8	Audio Source Priority (Default: Intercom)	40
11.2.9	Enabling/Disabling Audio Multitasking™ (Default: Disable)	40

11.2.10	Background Volume (Default: Level 5)	41
11.2.11	Sidetone (Default: Disable)	41
11.2.12	Voice Prompt (Default: Enable)	41
11.2.13	RDS AF Setting (Default: Disable)	41
11.2.14	FM Station Guide (Default: Enable)	41
11.2.15	Advanced Noise Control™ (Always On)	42
11.2.16	Region Selection	42

---

## **12 TROUBLESHOOTING**

---

### **12.1 FACTORY RESET**

### **12.2 FAULT RESET**

---

## **13 QUICK REFERENCE**

---

## Sena Motorcycles App

By simply pairing your phone with your headset, you can use the **Sena Motorcycles App** for quicker, easier set up and management.



- Download the **Sena Motorcycles App** on **Google Play Store** or **App Store**.

## NEXX Device Manager

The **NEXX Device Manager** allows you to upgrade firmware and configure settings directly from your PC.



- Download the **NEXX Device Manager** at <https://oem.sena.com/NEXX/>.



**NEXXPRO, Fábrica de Capacetes, S.A.**

[www.nexx-helmets.com](http://www.nexx-helmets.com)

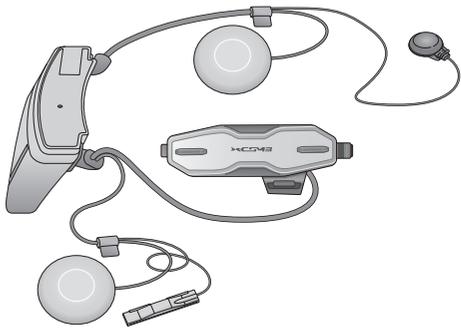
Customer Support:

[support@nexxpro.com](mailto:support@nexxpro.com)

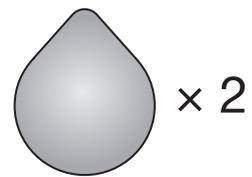
## 1.1 PRODUCT FEATURES

- Audio Multitasking™
- Four-way Intercom
- Bluetooth Intercom Up to 1.6 km (1.0 mi) in open terrain
- Advanced Noise Control™
- Bluetooth® 5.1

## 1.2 PACKAGE CONTENTS



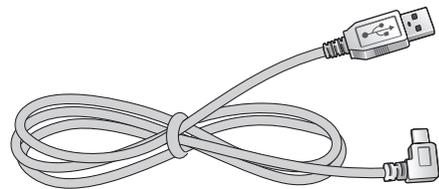
X-COM 3



Hook and Loop Fasteners  
for Speakers



Hook and Loop Fastener  
for Wired Microphone

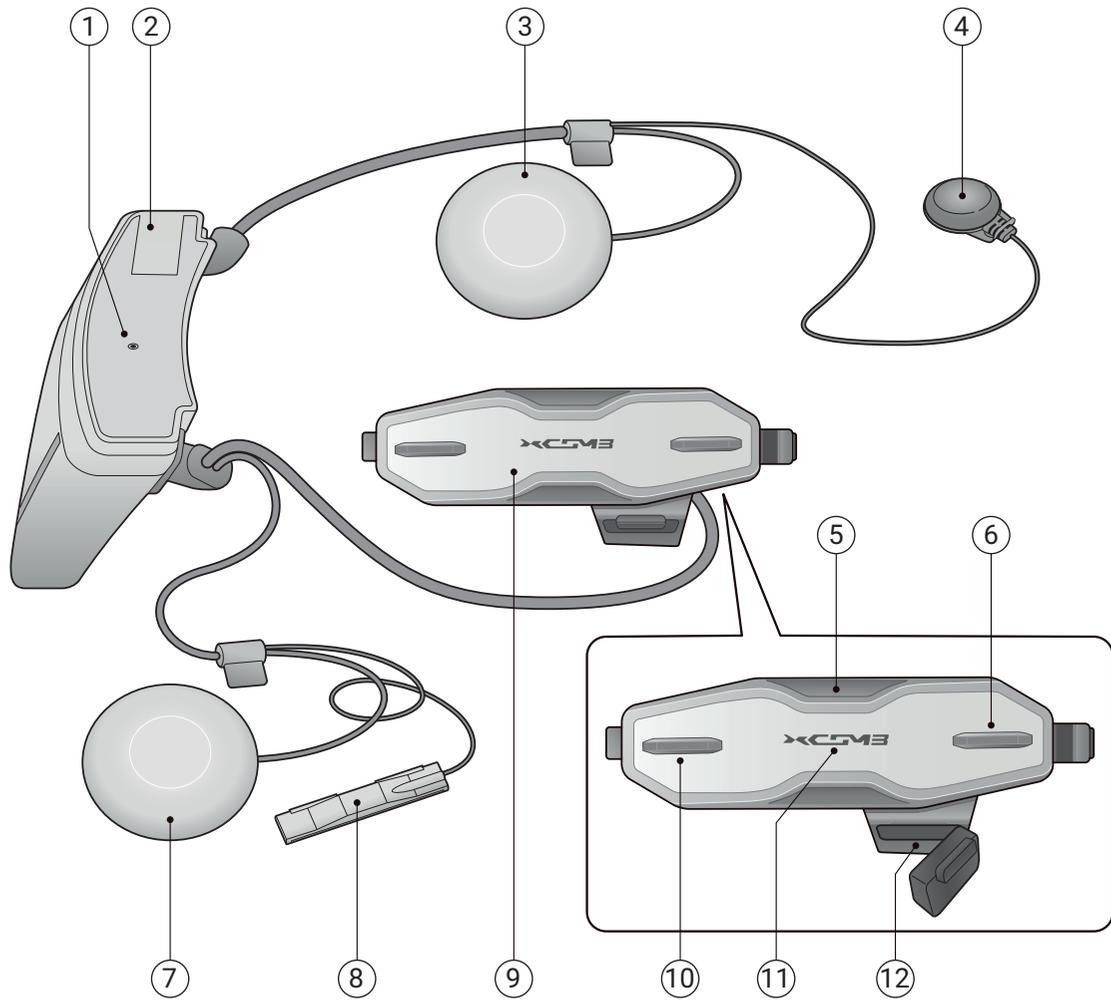


USB Power & Data Cable (USB-C)



Speaker Pads

## 1.3 PRODUCT DETAILS



① Pinhole Fault Reset Button

② Battery Module

③ Speaker (R)

④ Microphone

⑤ Center Button

⑥ (-) Button

⑦ Speaker (L)

⑧ Bluetooth Intercom Antenna

⑨ Button Module

⑩ (+) Button

⑪ Status & Charging LED

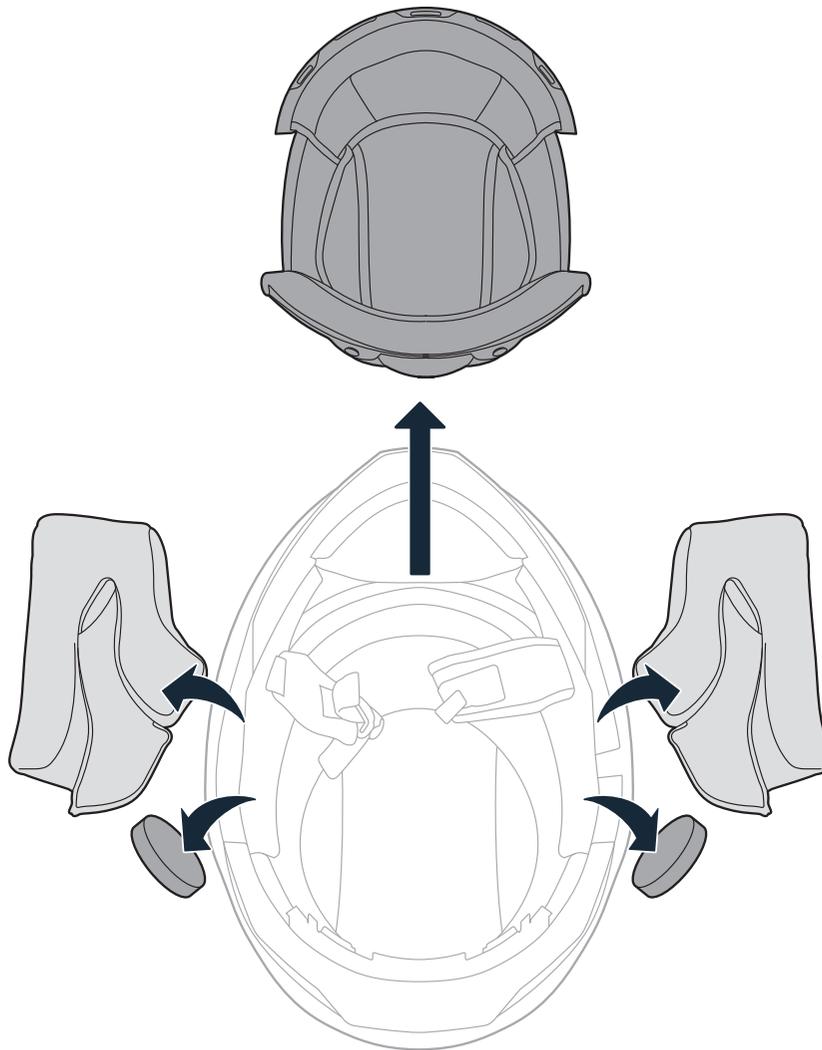
⑫ DC Power Charging & Firmware Upgrade Port

The following **NEXX helmets** are compatible with the **X-COM 3**.

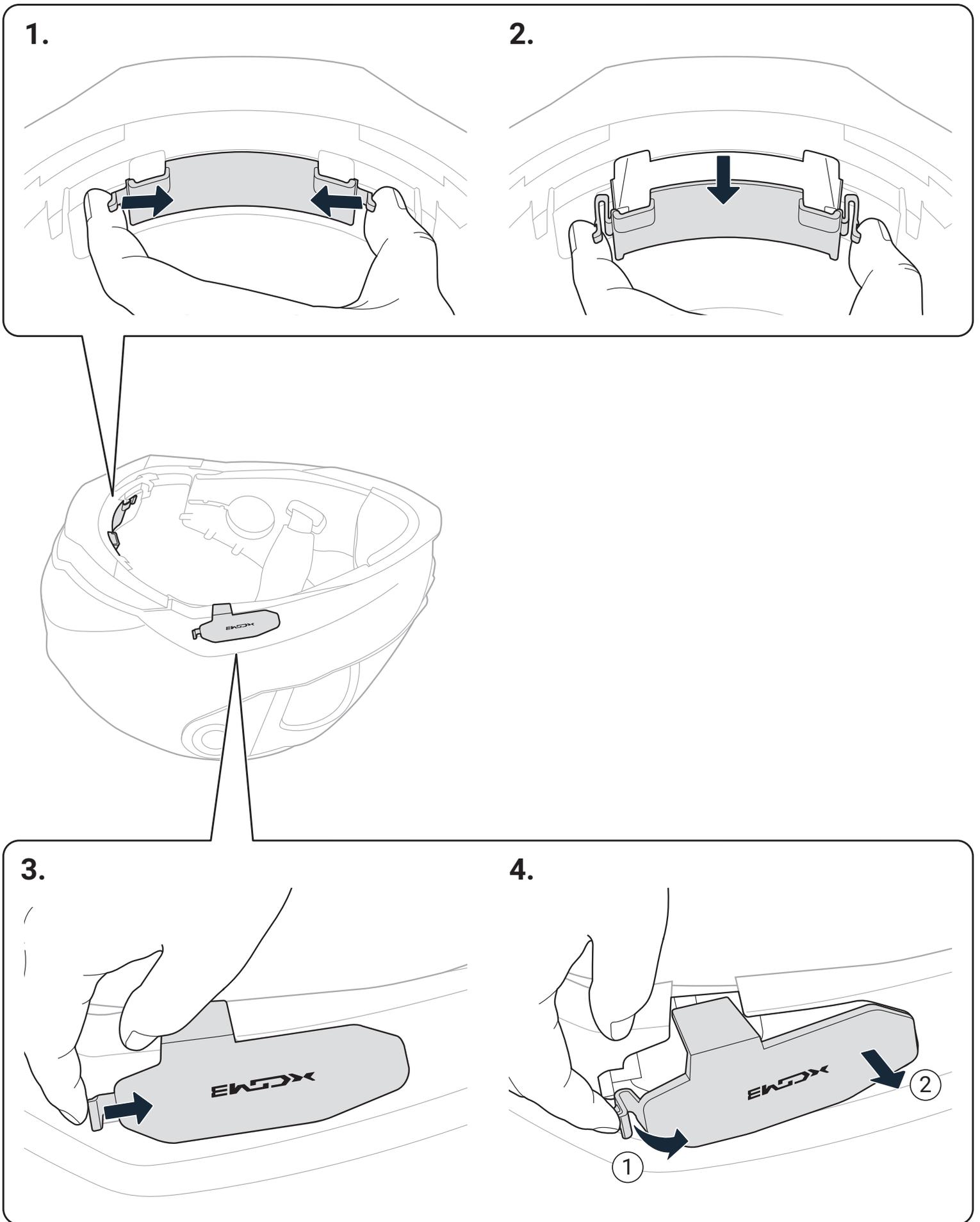
- Y.100, Y.100 R, X.WST3, X.WED3

## 2.1 PREPARING THE HELMET FOR INSTALLATION

### ■ Inner Padding

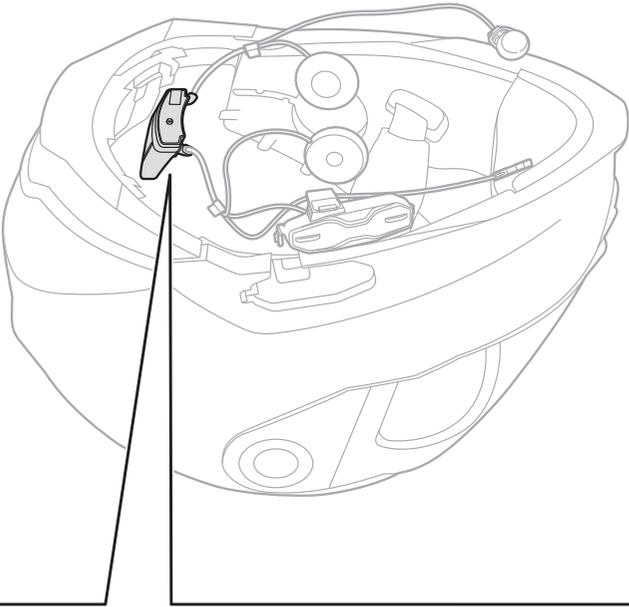


## ■ Module Cover

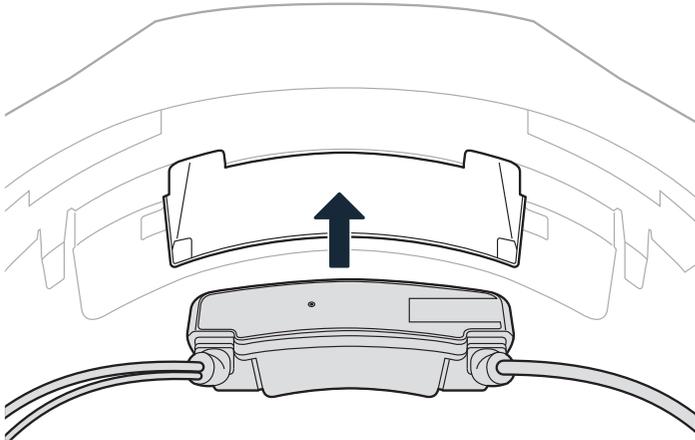


## 2.2 INSTALLING THE HEADSET

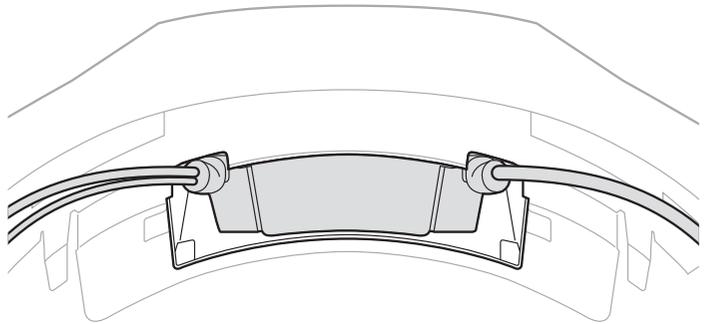
### ■ Battery Module



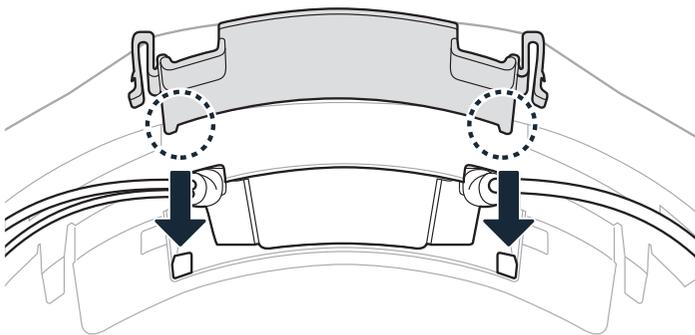
1.



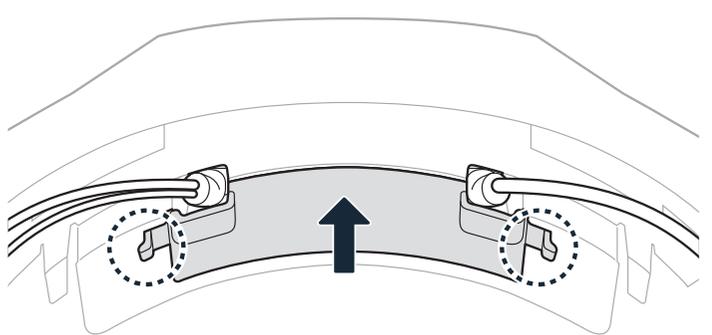
2.



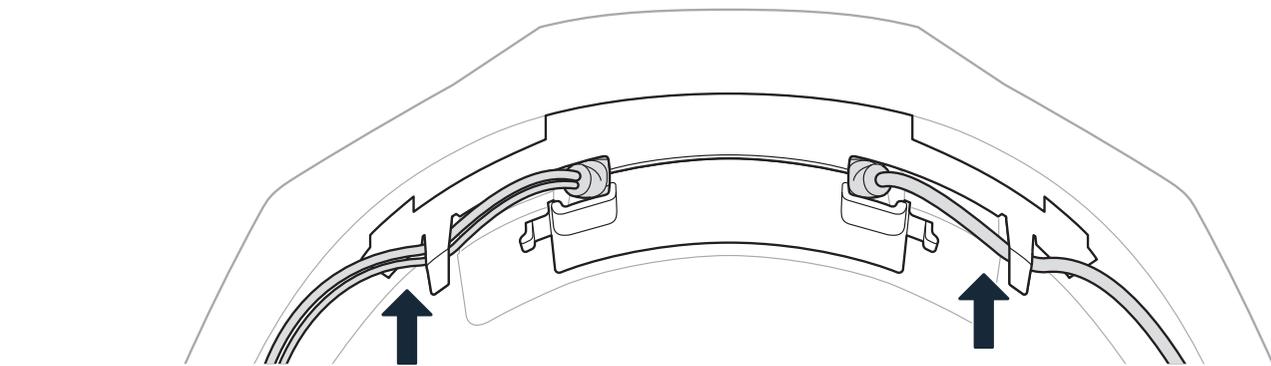
3.



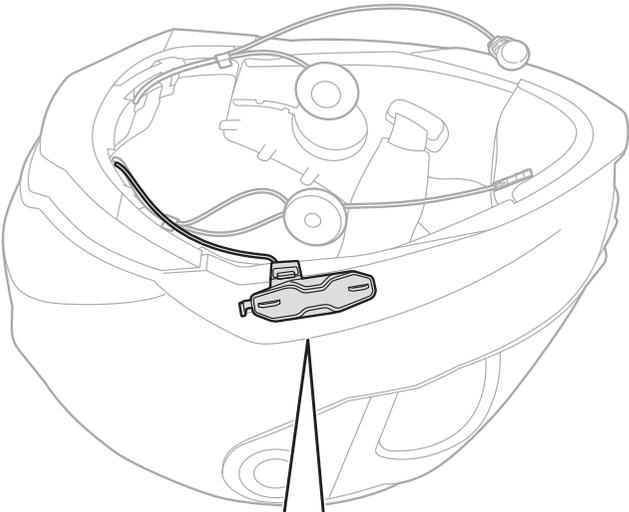
4.



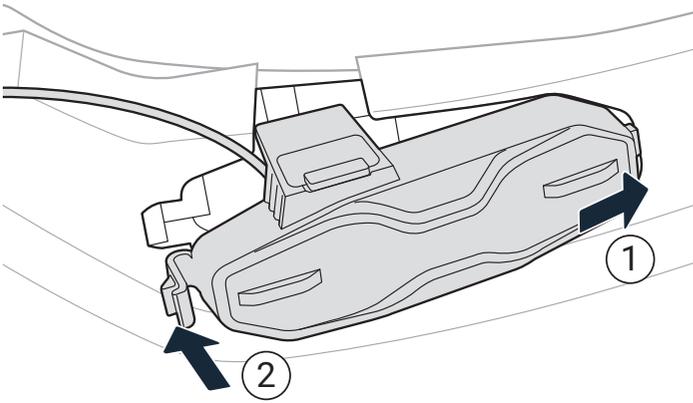
5.



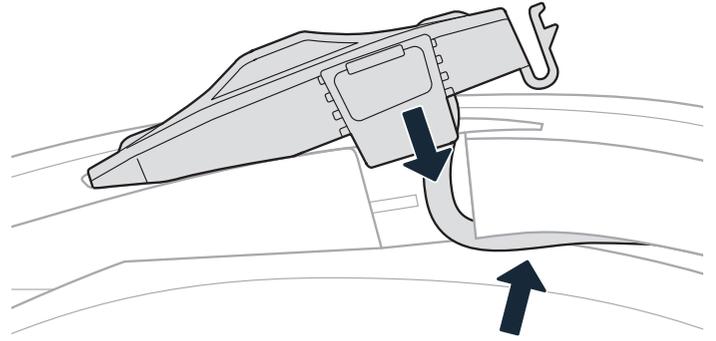
## ■ Button Module



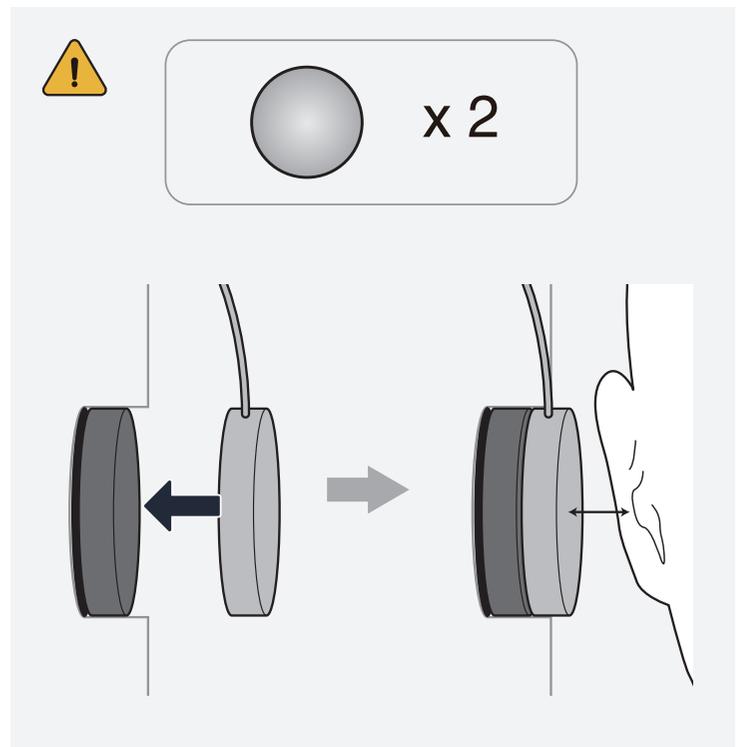
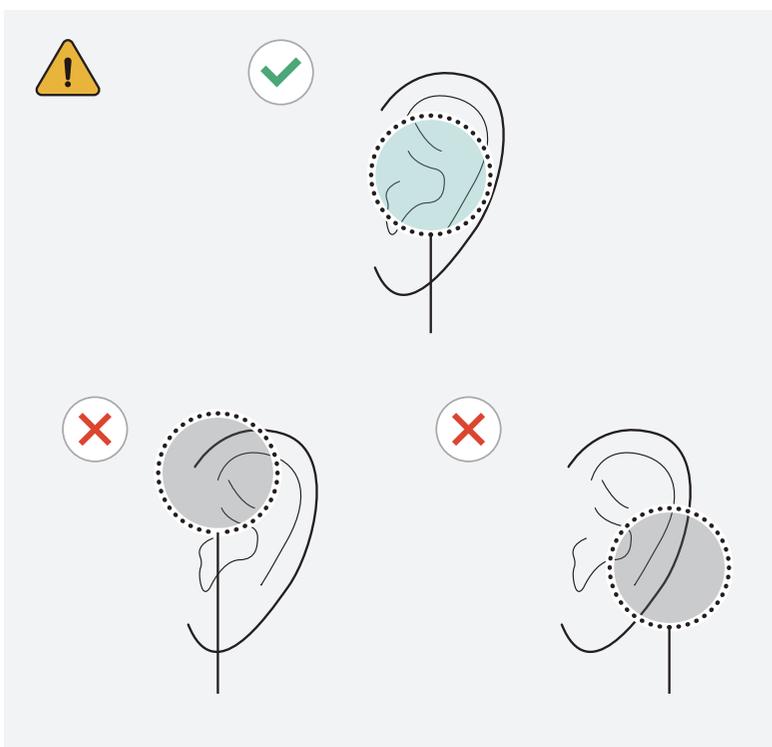
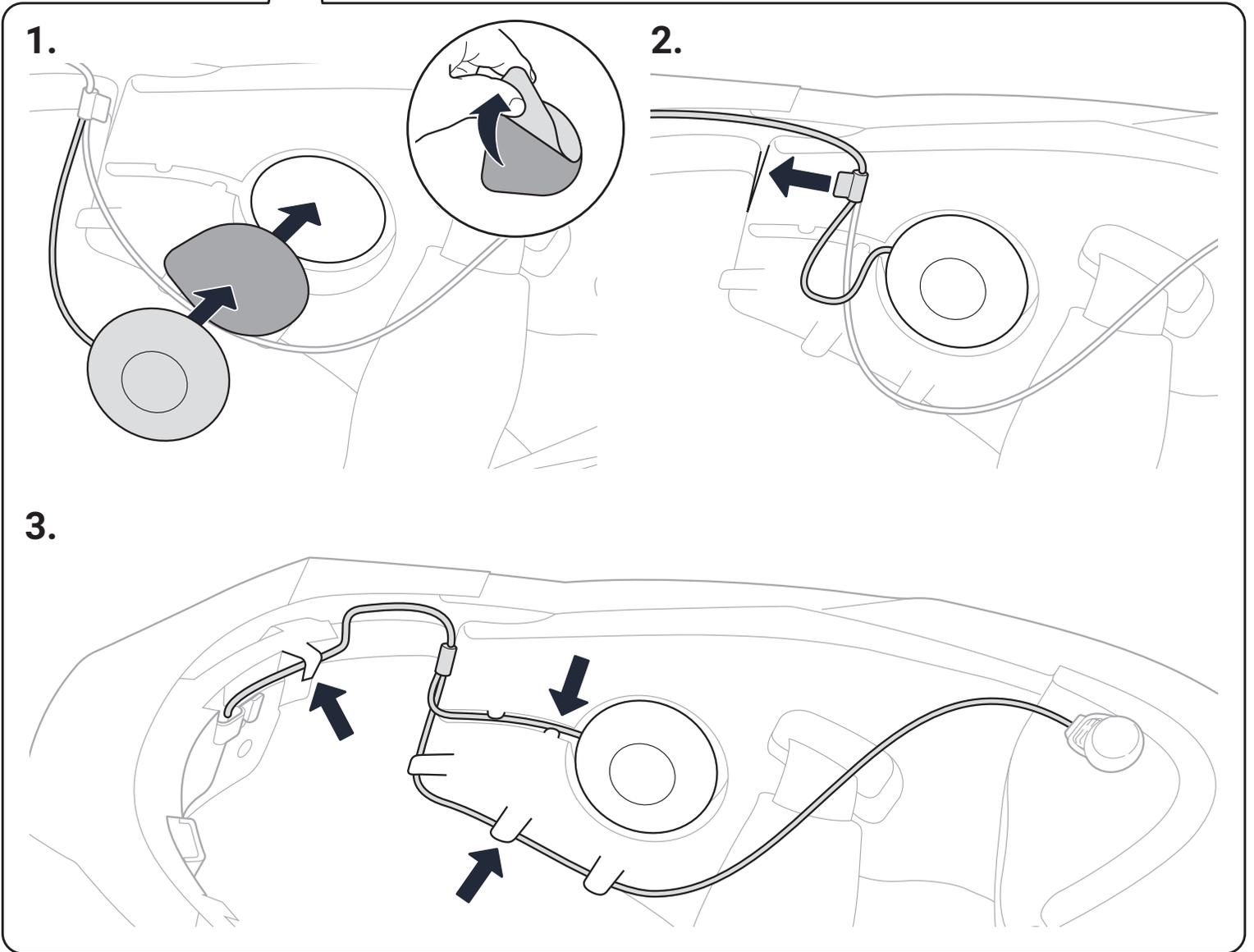
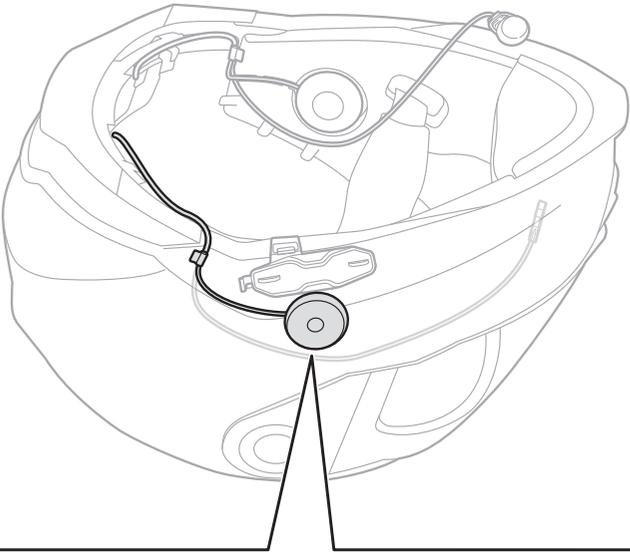
1.



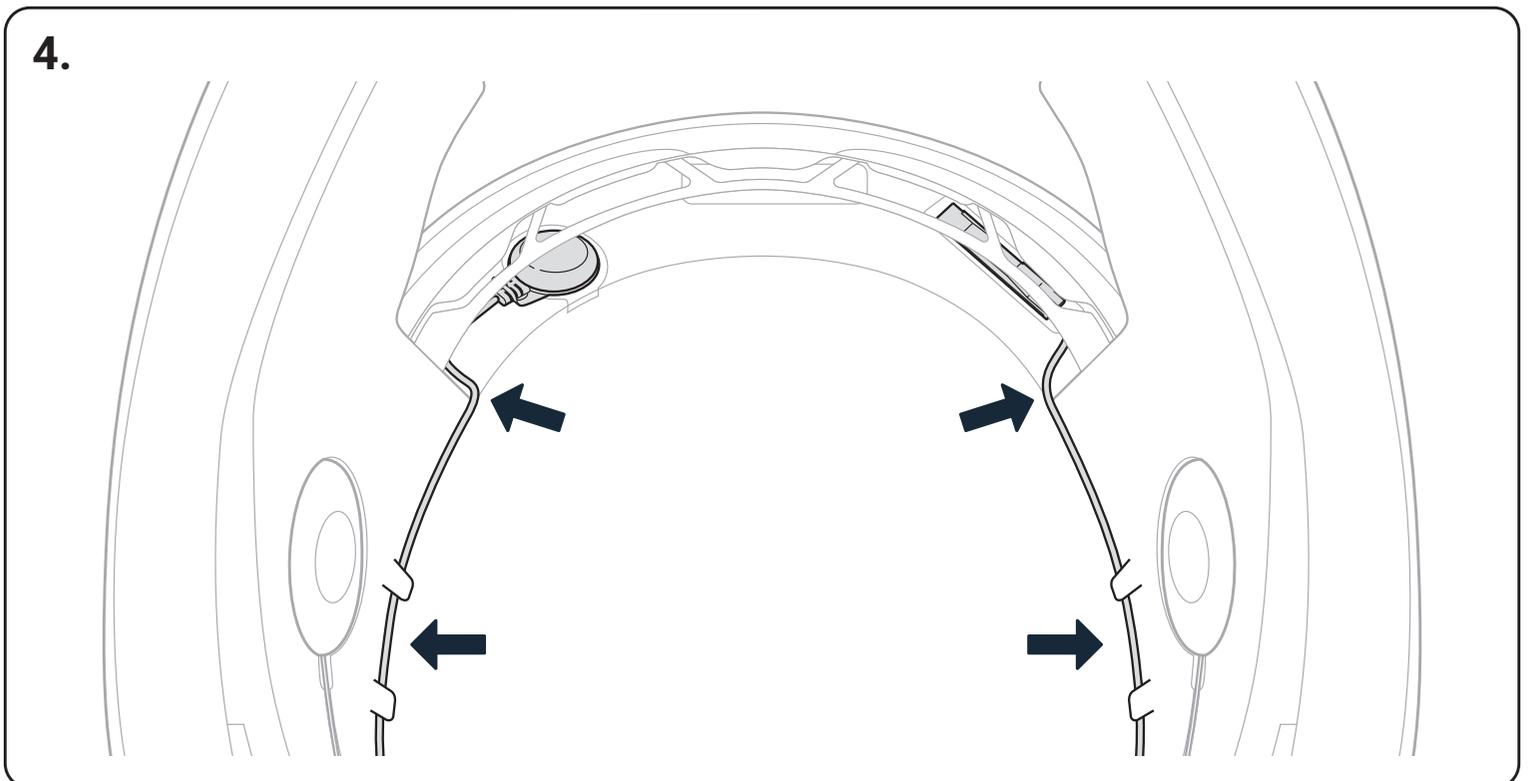
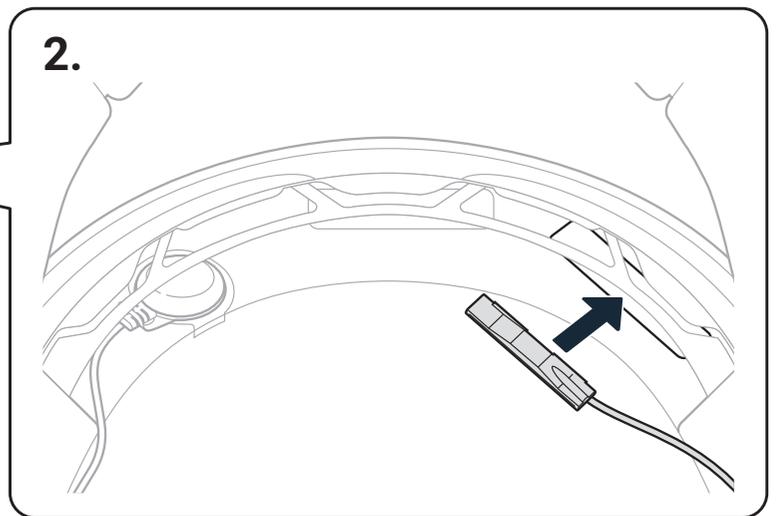
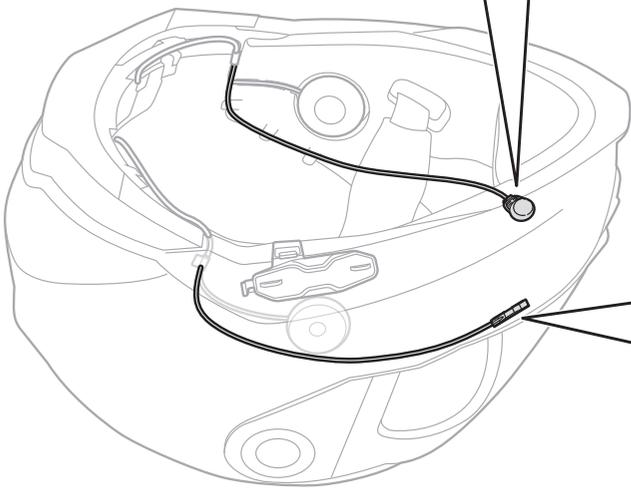
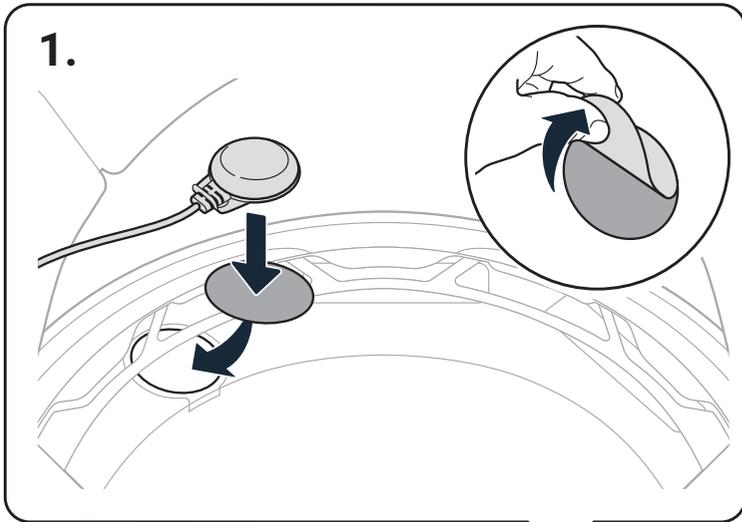
2.



## Speakers

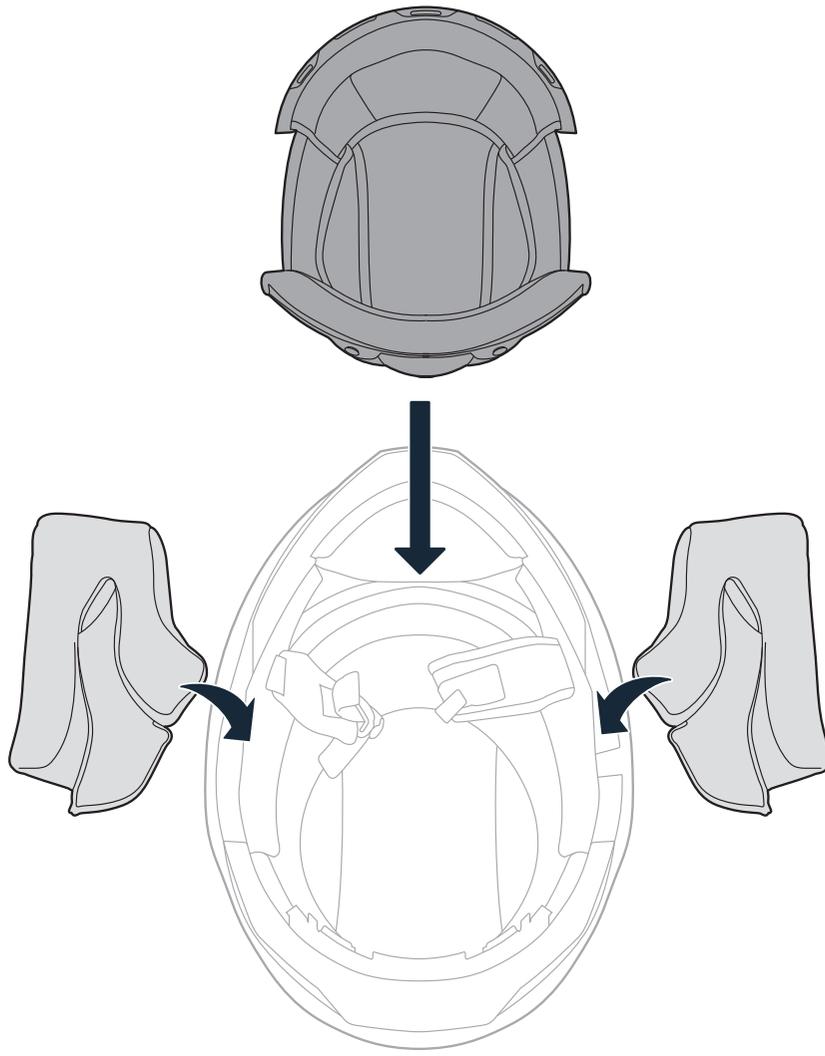


## Bluetooth Antenna, Microphone



## 2.3 INSTALL THE INNER PADDING

### ■ Inner Padding



## 3.1 LEGEND



**Tap** button the specified number of times



**Press and Hold** button for the specified amount of time

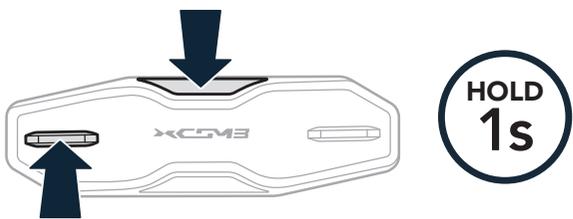


*“Hello”*

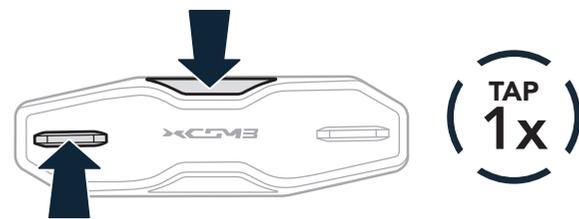
**Audible prompt**

## 3.2 POWERING ON AND OFF

### Powering On

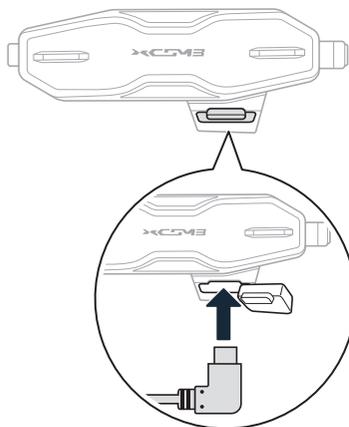
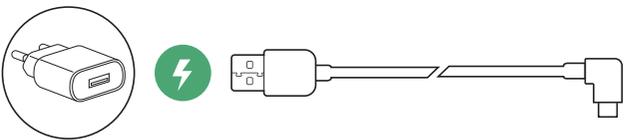


### Powering Off



## 3.3 CHARGING

### Charging the Headset



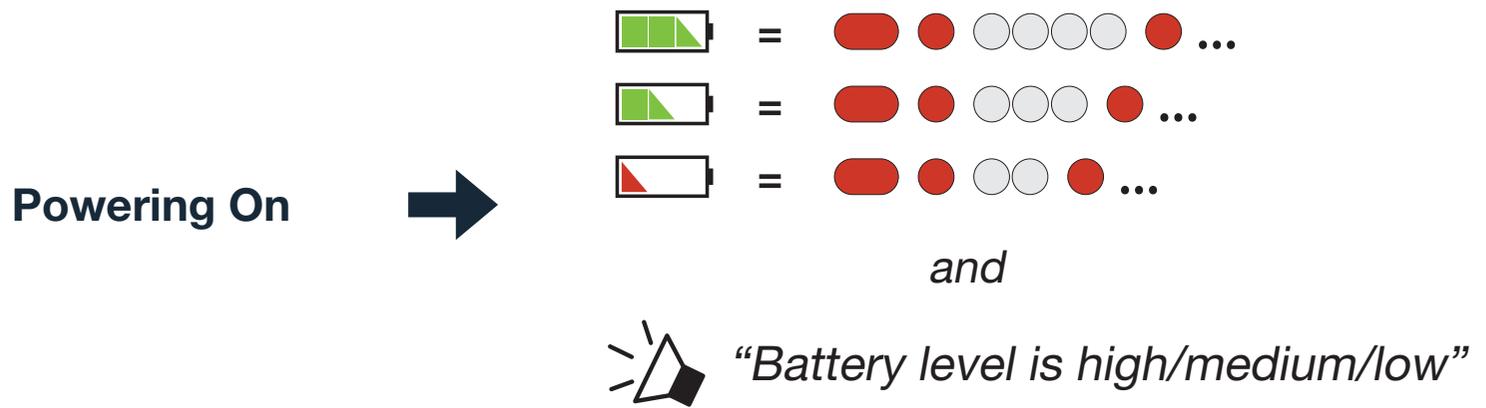
Depending upon the charging method, the headset will be fully charged in about 2.5 hours.

#### Note:

- Any 3rd party USB charger can be used with NEXX products if the charger is approved by FCC, CE, IC, or other locally approved agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards which may also reduce the lifetime or performance of the battery.

### 3.4 CHECKING THE BATTERY LEVEL

Instructions are for when powering the headset on or off.

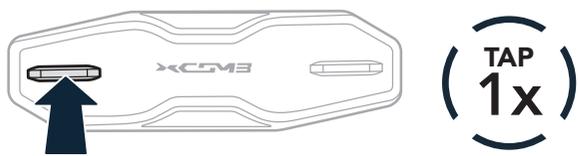


**Note:** When the battery is low while in use, you will hear a voice prompt saying **“Low battery.”**

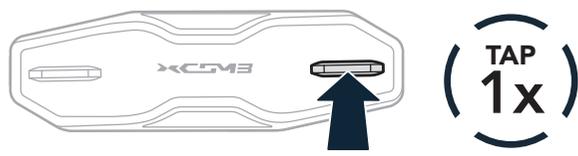
### 3.5 VOLUME ADJUSTMENT

You can raise or lower the volume by tapping the **(+) Button** or the **(-) Button**. Volume is set and maintained independently at different levels for each audio source (i.e., phone, intercom), even when the headset is rebooted.

#### Volume Up



#### Volume Down



When using the headset with other Bluetooth devices for the first time, they will need to be “paired.” This enables them to recognize and communicate with one another whenever they are within range.

The headset can pair with multiple Bluetooth devices such as a mobile phone or GPS via **Mobile Phone Pairing**, **Second Mobile Phone Pairing** and **GPS Pairing**.

## 4.1 PHONE PAIRING

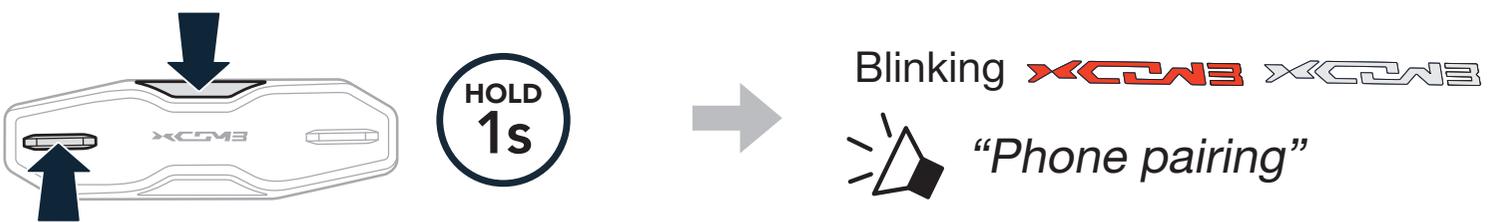
There are three ways to pair the phone.

### 4.1.1 The First Time You Turn On the Headset

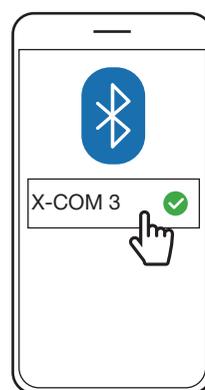
The headset will automatically enter the phone pairing mode when you initially turn on the headset or in the following situation:

- Rebooting after executing **Factory Reset**; or
- Rebooting after executing **Delete All Pairings**.

1. Press and hold the **Center Button** and the **(+) Button** for **1 second**.



2. Select **X-COM 3** in the list of Bluetooth devices detected.

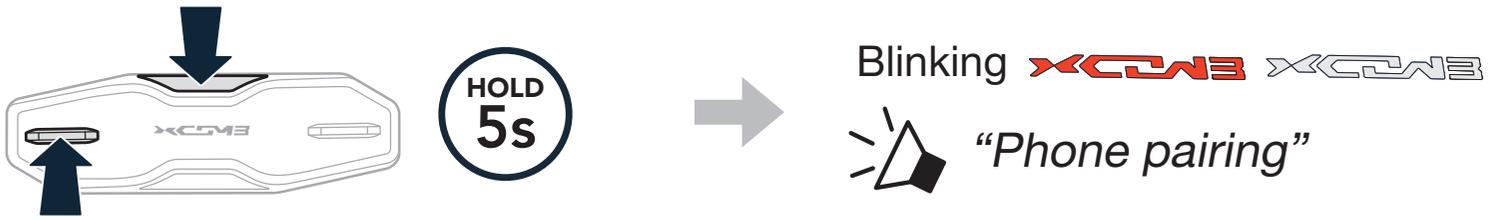


#### Note:

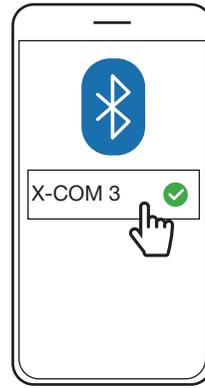
- The phone pairing mode lasts for **3 minutes**.
- To cancel phone pairing, tap any button.

### 4.1.2 Starting with Your Headset Powered Off

1. While the headset is off, press and hold the **Center Button** and the **(+) Button** for **5 Seconds**.

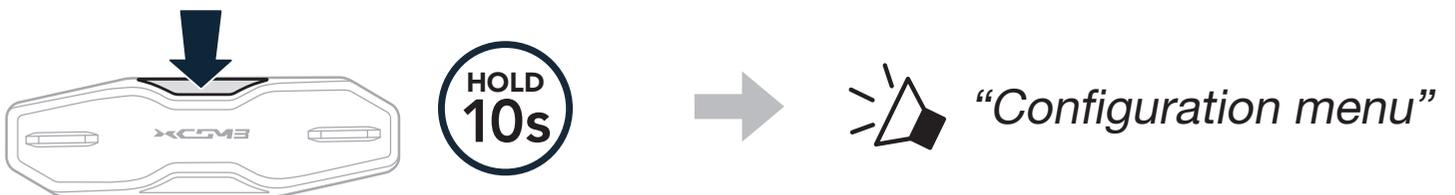


2. Select **X-COM 3** in the list of Bluetooth devices detected.

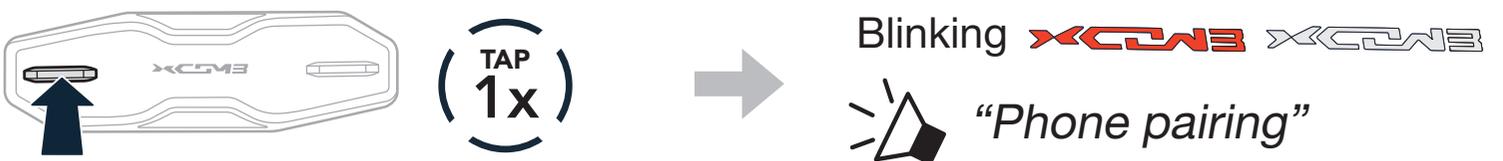


### 4.1.3 Starting with Your Headset Powered On

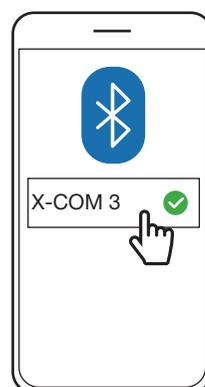
1. While the headset is on, press and hold the **Center Button** for **10 seconds**.



2. Tap the **(+) Button**.

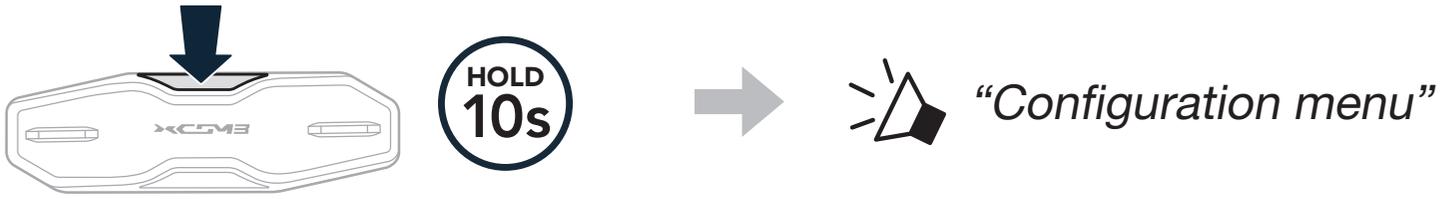


3. Select **X-COM 3** in the list of Bluetooth devices detected.



## 4.2 SECOND MOBILE PHONE PAIRING

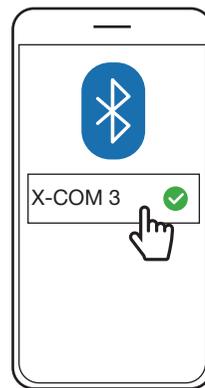
1. Press and hold the **Center Button** for **10 seconds**.



2. Double tap the **(+) Button**.

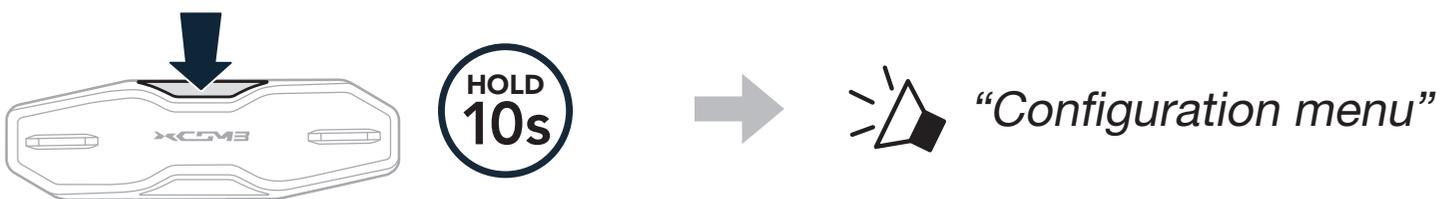


3. Select **X-COM 3** in the list of Bluetooth devices detected.



## 4.3 GPS PAIRING

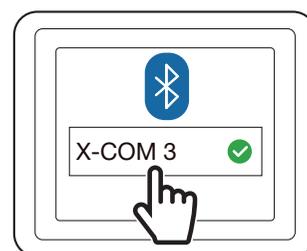
1. Press and hold the **Center Button** for **10 seconds**.



2. Triple tap the **(+) Button**.

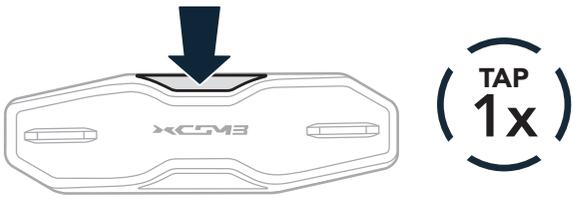


3. Select **X-COM 3** in the list of Bluetooth devices detected.



## 5.1 MAKING AND ANSWERING CALLS

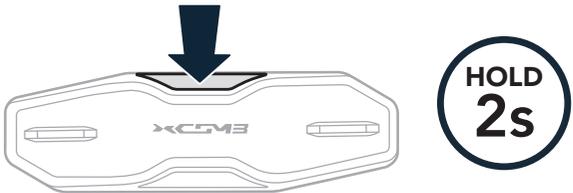
### Answer a Call



### End a Call



### Reject a Call



### Call a Voice Assistant



## 5.2 SPEED DIALING

### 5.2.1 Assigning Speed Dial Presets

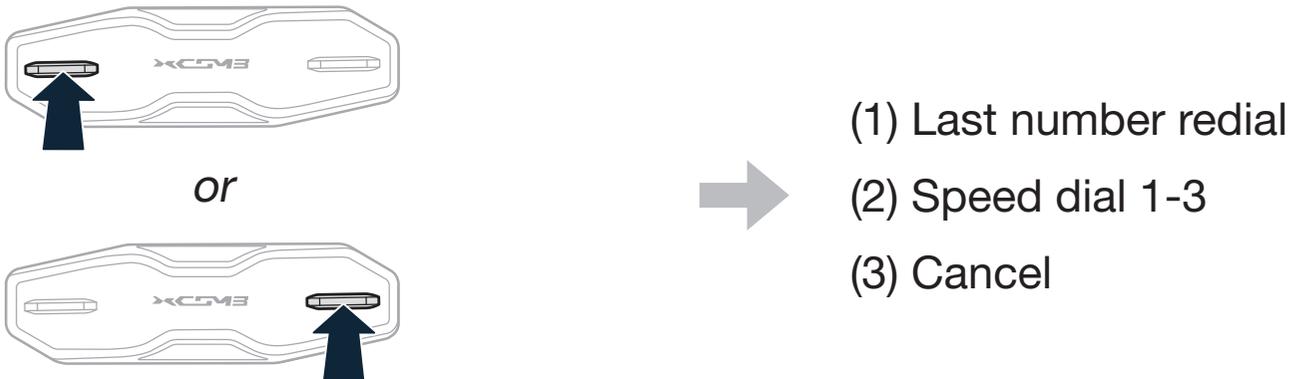
**Speed Dial Presets** could be assigned in the settings menu, accessible through the **Sena Motorcycles App** or the **NEXX Device Manager**.

### 5.2.2 Using Speed Dial Presets

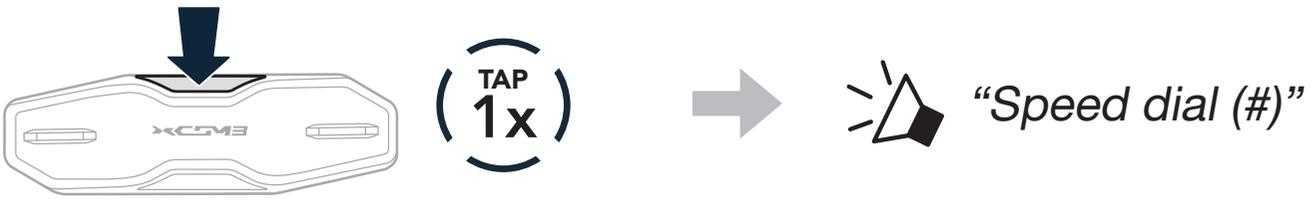
1. Enter into the **Speed Dial** menu.



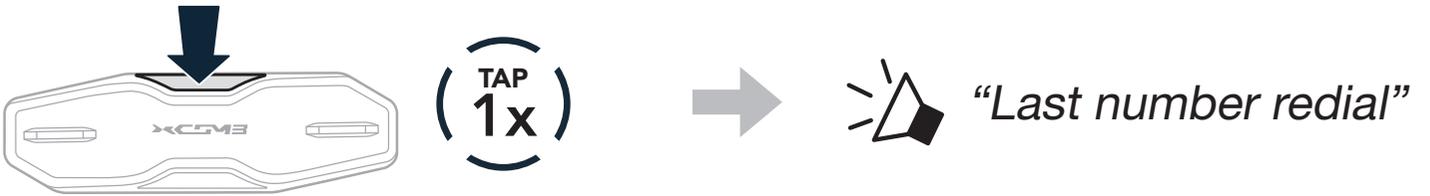
2. Navigate between the **Speed Dial Preset**.



3. Call one of your **Speed Dial Presets**.

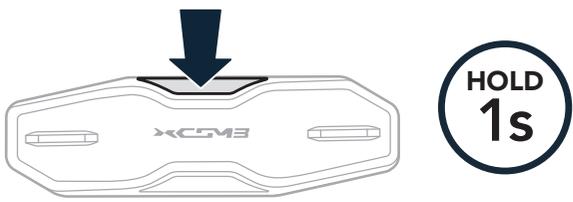


4. Redial the last number called.

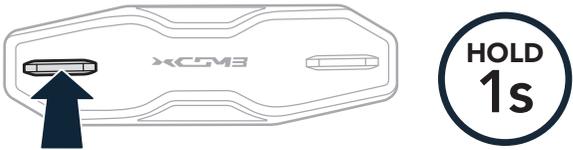


## 6.1 BLUETOOTH STEREO MUSIC

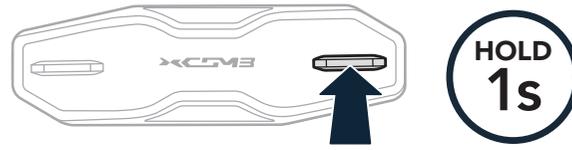
### Play/Pause



### Track Forward



### Track Backward



## 6.2 MUSIC SHARING

You can start sharing Bluetooth stereo music with one intercom friend during a Two-way Intercom conversation.

When you terminate music sharing, you can go back to the intercom conversation.

### Start/Terminate Sharing Music

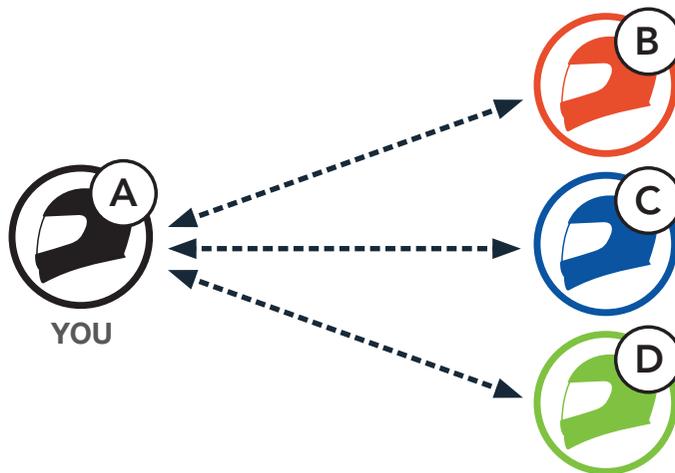


During a two-way intercom conversation

#### Note:

- Both you and your intercom friend can remotely control music playback such as track forward and track back.
- **Music sharing** will be paused when you are using your mobile phone or listening to GPS instructions.
- **Music sharing** will be terminated if the headset starts a multi-way intercom conference.
- When **Audio Multitasking** is enabled, if an intercom call is made when you are listening to music, music sharing will not work.

Up to three other people can be paired with the headset for Bluetooth intercom conversations.



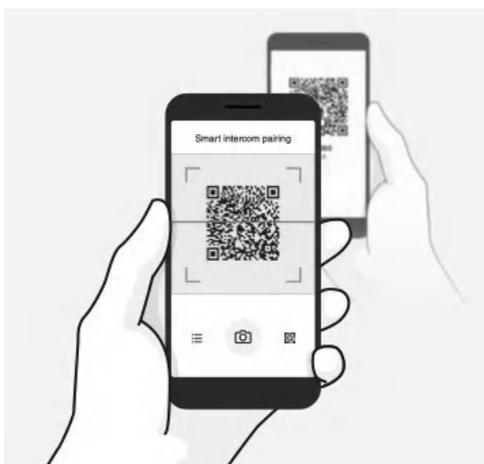
## 7.1 INTERCOM PAIRING

There are two ways to pair the headset.

### 7.1.1 Using the Smart Intercom Pairing (SIP)

**SIP** allows you to quickly pair with your friends for intercom communication by scanning the QR code on the **Sena Motorcycles App** without remembering the button operation.

1. Pair the mobile phone with the headset.
2. Open the **Sena Motorcycles App** and tap  (**Smart Intercom Pairing Menu**).
3. Scan the **QR code** displayed on your friend (**B**)'s mobile phone.
  - Your friend (**B**) can display the QR code on the mobile phone by tapping  > **QR code** () on the **Sena Motorcycles App**.



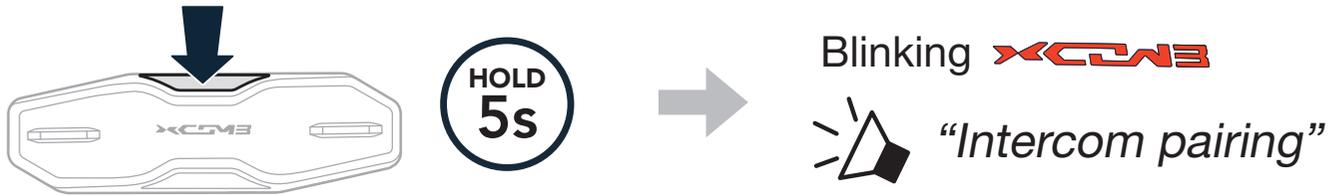
4. Tap **Save** and check that your friend (**B**) is paired with **you (A)** correctly.
5. Tap **Scan** () and repeat steps 3-4 to pair with **Intercom Friends (C)** and (**D**).

**Note:** The **Smart Intercom Pairing (SIP)** is not compatible with NEXX products that use **Bluetooth 3.0** or **below**.

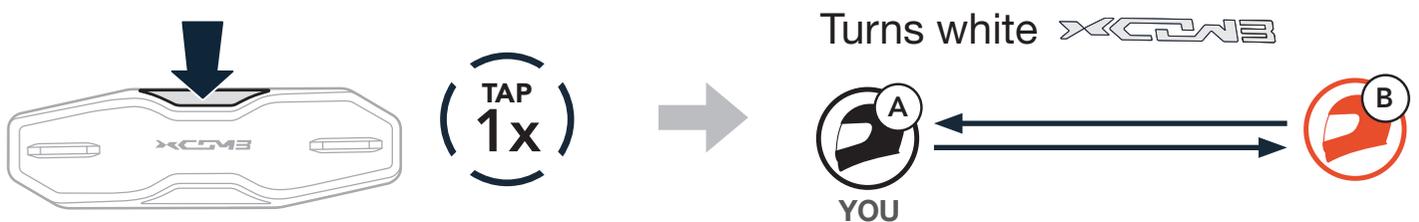
## 7.1.2 Using the Button



1. Users (You, B) enter into **Intercom Pairing**.



2. Tap the **Center Button** on either headsets.

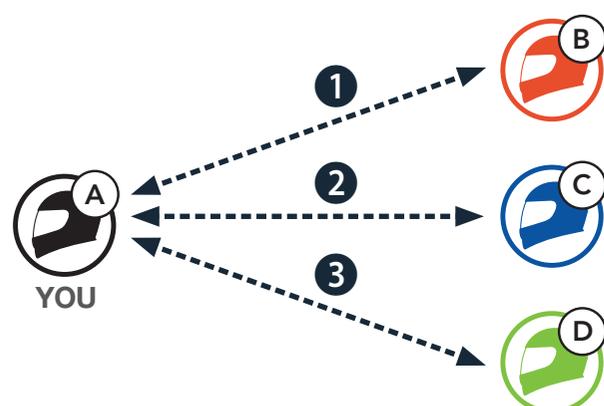
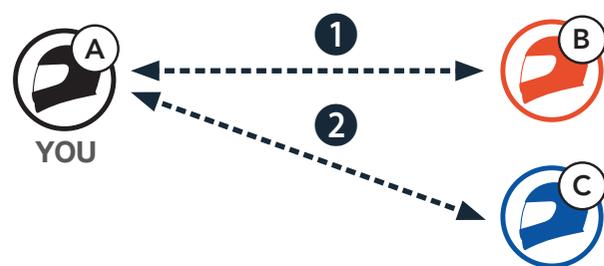


3. Repeat the steps above to pair with **other headsets (C and D)**.

## 7.2 LAST-COME, FIRST-SERVED

The intercom pairing queue is **Last-Come, First-Served**. If the headset has multiple paired headsets for intercom conversations, the last paired headset is set as the **First Intercom Friend**. For example, after the pairing procedures listed above, **headset (D)** is the **First Intercom Friend** of headset (A). **Headset (C)** is the **Second Intercom Friend** of headset (A), and **headset (B)** is the **Third Intercom Friend** of headset (A).

### Intercom Pairing Order



### Last-Come, First-Served

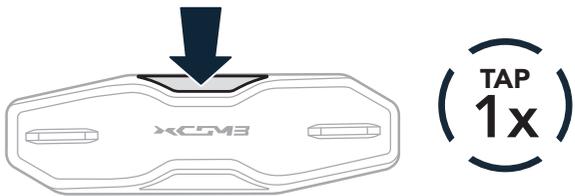


## 7.3 TWO-WAY INTERCOM

You can start or end an intercom conversation with an **Intercom Friend**.



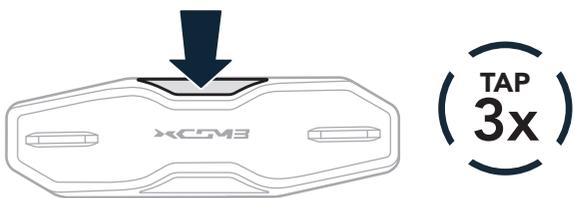
### Start/End Conversation with the First Intercom Friend D



### Start/End Conversation with the Second Intercom Friend C



### Start/End Conversation with the Third Intercom Friend B



## 7.4 MULTI-WAY INTERCOM

**Multi-Way Intercom** enables conference-call-style conversations with up to **three Intercom Friends** at the same time. While **Multi-Way Intercom** is in progress, the mobile phone connection is temporarily disconnected. However, as soon as **Multi-Way Intercom** terminates, the mobile phone connection will be reestablished.

### 7.4.1 Starting a Three-Way Intercom Conference

**You (A)** can have a **Three-Way Intercom Conference** with two other **Intercom Friends (B and C)** by establishing two intercom connections simultaneously.

1. **You (A)** need to be paired with two other **Intercom Friends (B and C)** for the **Three-Way Intercom Conference**.



2. Start an intercom conversation with the **First Intercom Friend (C)** by tapping the **Center Button**.



3. **You (A)** can call the **Second Intercom Friend (B)** by double tapping the **Center Button**, or the **Second Intercom Friend (B)** may join the intercom by making an intercom call to **you (A)**.



4. Now **you (A)** and **two Intercom Friends (B and C)** are having a **Three-Way Intercom Conference**.



### 7.4.2 Starting a Four-Way Intercom Conference

With **three Intercom Friends** connected, a new participant (**D**) can make it a **Four-Way Intercom Conference** by making an intercom call to either (**B**) or (**C**).

1. **Intercom friend (B)** needs to be paired with a **new participant (D)**.



2. **Intercom friend (B)** can call a **new participant (D)** by tapping the **Center Button**, or a **new participant (D)** may join the intercom by making an intercom call to **Intercom friend (B)**.



3. Now **you (A)**, **two Intercom Friends (B and C)**, and a **new participant (D)** are having a **Four-Way Intercom Conference**.



### 7.4.3 Ending Multi-Way Intercom

You can completely terminate the conference intercom or just disconnect an intercom connection with one of your active **Intercom Friends**.

#### Terminate All Intercom Connections



#### Disconnect the Intercom Connection with One of the Intercom Friends

- Disconnect (C)



- Disconnect (B) & (D)



**Note:** When you disconnect the **second friend (B)**, you will be disconnected with the **third participant (D)** as well. This is because the **third participant (D)** is connected with you via the **second friend (B)**.

## 7.5 THREE-WAY CONFERENCE PHONE CALL WITH INTERCOM USERS

You can have a **Three-Way Conference Phone Call** by adding an **Intercom Friend** to the mobile phone conversation.

1. During a mobile phone call, tap the **Center Button once, twice, or three times** to invite one of your **Intercom Friends** to the conversation.

### Invite an Intercom Friend into Phone Conference



2. To disconnect the intercom during a conference phone call, tap the **Center Button once, twice, or three times**.

### Disconnect the Intercom Friend from Conference



3. To disconnect the mobile phone call during a conference phone call, press and hold the **Center Button for 2 seconds**.

### End Phone Call from Conference



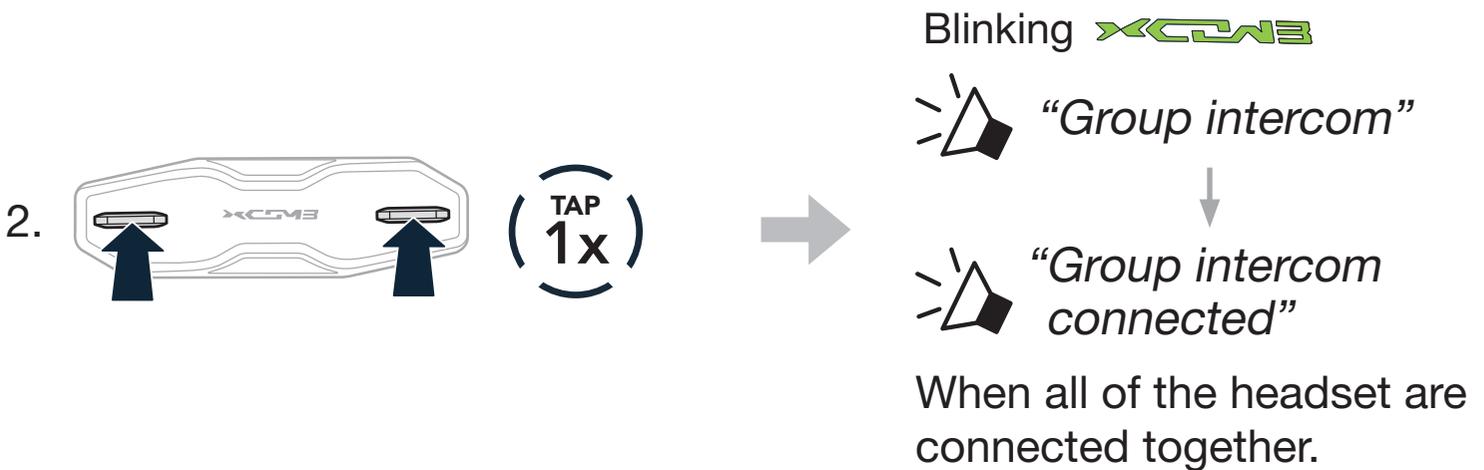
**Note:** When you have an incoming intercom call during a mobile phone call, you will hear high-toned double beeps.

## 7.6 GROUP INTERCOM

**Group Intercom** allows you to instantly create a **Multi-Way Conference Intercom** with three of the most recently paired headsets.

### To Start the Group Intercom

1. Go through intercom pairing with up to three headsets you want to have **Group Intercom** with.

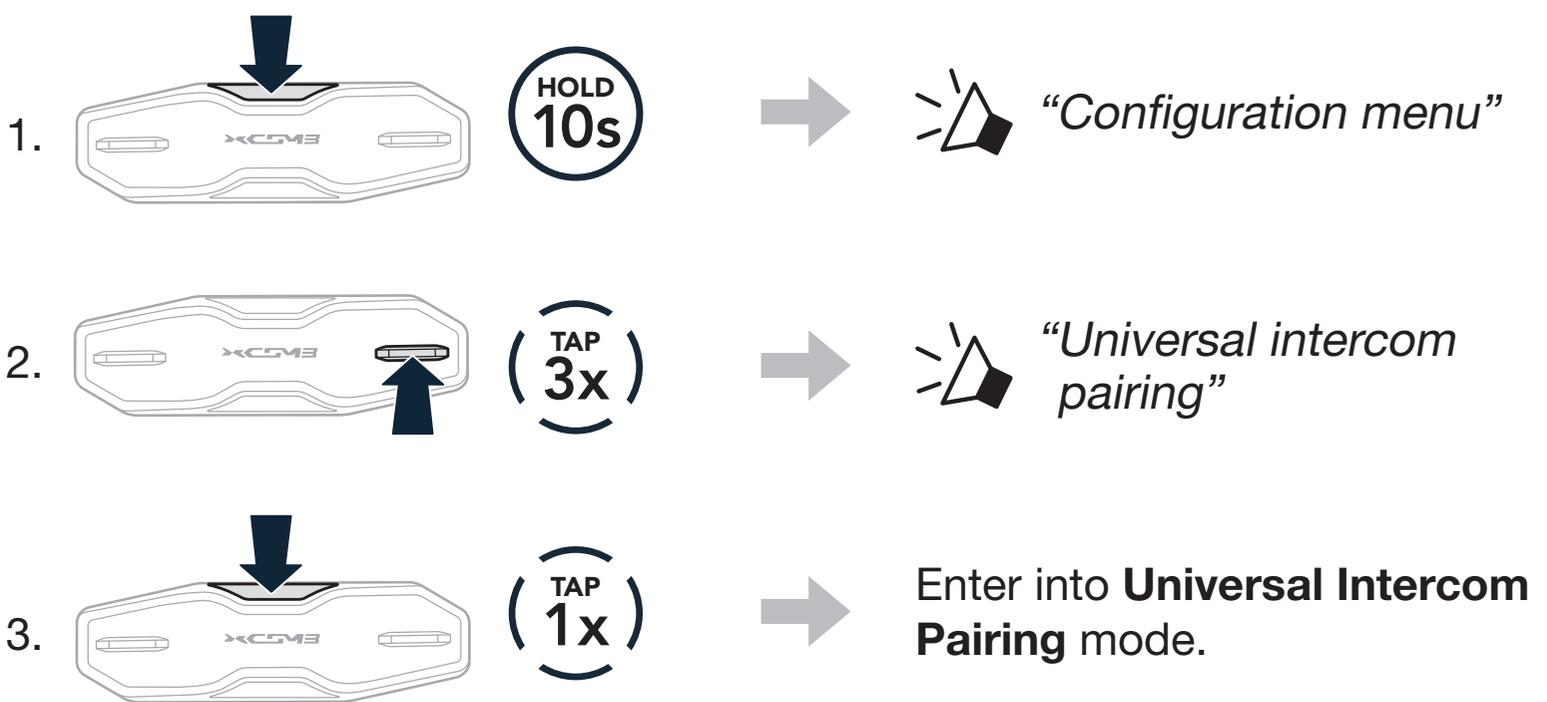


### Terminate Group Intercom



**Universal Intercom** allows you to have intercom conversations with users of non-NEXX Bluetooth headsets. Non-NEXX Bluetooth headset can be connected to the NEXX headset if they support the **Bluetooth Hands-Free Profile (HFP)**. You can pair the headset with only one non-NEXX headset at a time. The intercom distance depends on the performance of the headset to which it's connected. When a non-NEXX headset is paired with the headset while another Bluetooth device is paired via **Second Mobile Phone Pairing**, it will be disconnected.

## 8.1 UNIVERSAL INTERCOM PAIRING



4. Put the non-NEXX headset in Hands-free Pairing Mode. The headset will automatically pair with a non-NEXX Bluetooth headset.

## 8.2 TWO-WAY UNIVERSAL INTERCOM

You can initiate the **Universal Intercom** connection with non-NEXX Bluetooth headsets using the same intercom connection method as you would between other NEXX headsets.



You may start/end a **Two-Way Universal Intercom** using the same way as you do in a normal **Two-Way Intercom**. Please refer to **Section 7.3: "Two-Way Intercom."**

## 8.3 MULTI-WAY UNIVERSAL INTERCOM

You can have **Multi-Way Intercom** communication with up to **three Intercom Friends** using non-NEXX headsets. Some non-NEXX headsets may not support **Multi-Way Universal Intercom**.

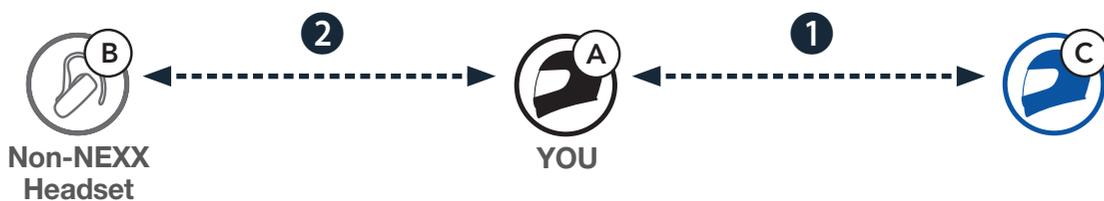
You may make the **Multi-Way Universal Intercom** call the same way as a normal four-way intercom call.

You may start/end a **Multi-Way Universal Intercom** using the same way as you do in a normal **Multi-Way Intercom**. Please refer to **Section 7.4: “Multi-Way Intercom.”**

### 8.3.1 Three-Way Universal Intercom

You may make a **Three-Way Universal Intercom** connection with two headsets and one non-NEXX Bluetooth headset. If the intercom connection is made, all headsets connected cannot use the mobile phone call function since the connection between the headset and the phone is disconnected temporarily. If you disconnect the intercom call, the mobile phone connection is made again automatically so that you can use a mobile phone call function.

1. **You (A)** need to be paired with a non-NEXX Bluetooth headset (**B**) and another headset (**C**) for the **Three-Way Conference Intercom**.



2. Start an intercom conversation with a non-NEXX Bluetooth headset (**B**) in your intercom group. For example, **you (A)** may start an intercom conversation with non-NEXX Bluetooth headset (**B**). The non-NEXX Bluetooth headset (**B**) may also start an intercom call with **you (A)**.



3. The other headset (**C**) may join the intercom by making an intercom call to **you (A)**.



4. Now **you (A)**, non-NEXX Bluetooth headset **(B)**, and the other headset **(C)** are having a **Three-Way Conference Intercom**.



### 8.3.2 Four-Way Universal Intercom

You may make the **Four-Way Universal Intercom** call the same way as a normal **Four-Way Intercom** call.

You may make a **Four-Way Universal Intercom** connection with a couple of different configurations,

- 1) two headsets and two non-NEXX Bluetooth headsets or
- 2) three headsets and one non-NEXX Bluetooth headset.

#### Four-Way Universal Intercom Case 1

1) **You (A)**, a non-NEXX Bluetooth headset **(B)**, another headset **(C)**, and a non-NEXX Bluetooth headset **(D)**.



#### Four-Way Universal Intercom Case 2

2) **You (A)**, a non-NEXX Bluetooth headset **(B)**, and **two other headsets (C and D)**.



## 9.1 FM RADIO ON/OFF

### FM Radio On



### FM Radio Off

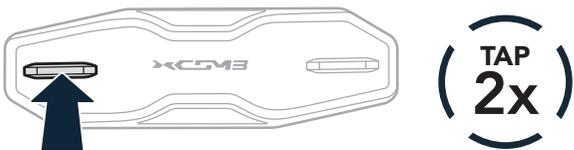


## 9.2 SEEK AND SAVE RADIO STATIONS

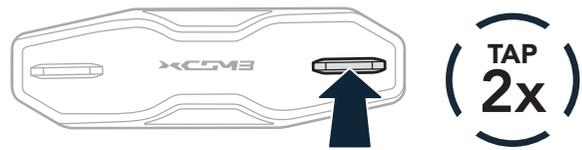
The “**Seek**” feature searches for radio stations.

1. Search for radio stations.

### Seek Stations Forward



### Seek Stations Backward



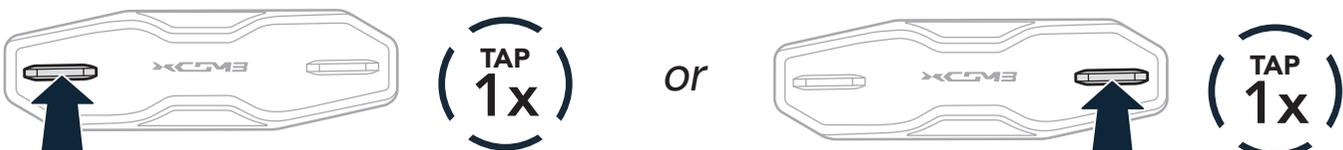
2. Save the current station.

### Enter Preset Selection Mode



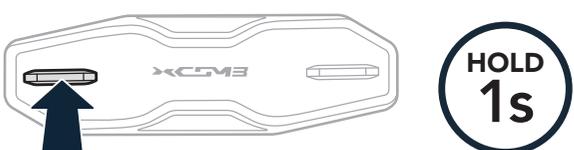
3. Navigate through the preset numbers that you want to store.

### Navigate Forward/Backward Through Preset Stations



4. Save the station in the preset number you choose or delete the station from memory.

### Save Station to the Preset Number



### Delete Station from Memory

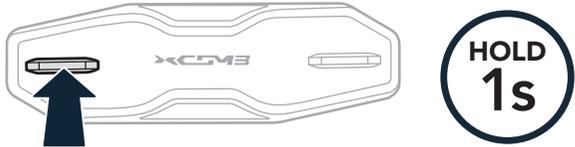


## 9.3 SCAN AND SAVE RADIO STATIONS

The “**Scan**” function automatically searches for radio stations, starting with the current station’s frequency, then up from there.

1. Scan for stations.

### Start Scanning

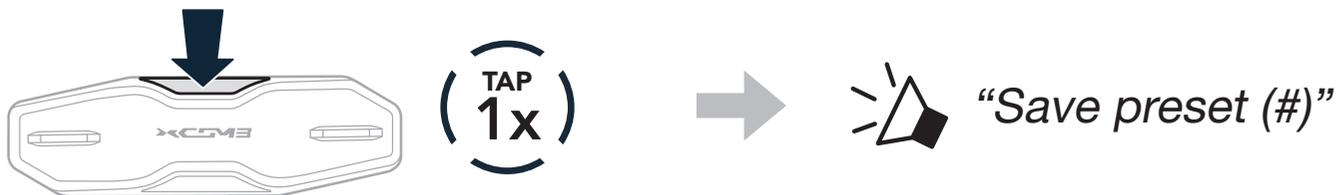


### Stop scanning



2. The Sena tuner pauses at each station it finds for **8 seconds** before moving to the next.
3. Save the current station. The station will be saved as the next preset number.

### Save the Current Station



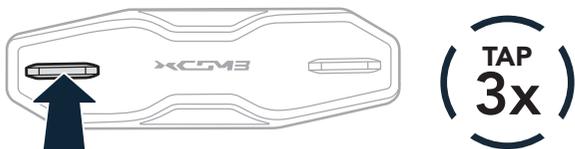
**Note:** You can use the **Sena Motorcycles App** to save the preset stations.

## 9.4 TEMPORARY STATION PRESET

The **Temporary Preset** feature automatically finds and saves the nearest 10 radio stations without changing your existing preset stations.

1. Automatically find and save 10 stations.

### Temporary Stations

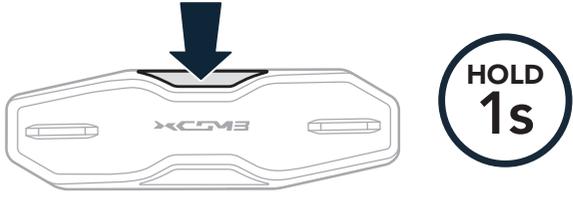


2. The temporary preset stations will be cleared when the headset reboots.

## 9.5 NAVIGATING PRESET STATIONS

Using the methods above, up to 10 radio stations can be stored. You can navigate through the saved stations.

### Navigate through Preset Stations



## 10.1 FUNCTION PRIORITY

<b>(highest)</b>	Mobile phone
	Bluetooth Intercom
	Bluetooth stereo music
<b>(lowest)</b>	FM radio

A lower-priority function gets interrupted by a higher-priority function. For example, stereo music will be interrupted by an **Intercom Conversation**; an **Intercom Conversation** will be interrupted by an incoming mobile phone call.

**Note:** If you select music as the **Audio Source Priority**, the order of priority will change as below:

<b>(highest)</b>	Mobile phone
	Bluetooth stereo music
	Bluetooth Intercom
<b>(lowest)</b>	FM radio

## 10.2 FIRMWARE UPGRADES

You can upgrade the firmware using the **NEXX Device Manager** by connecting the **USB Power & Data Cable (USB-C)** to your PC.

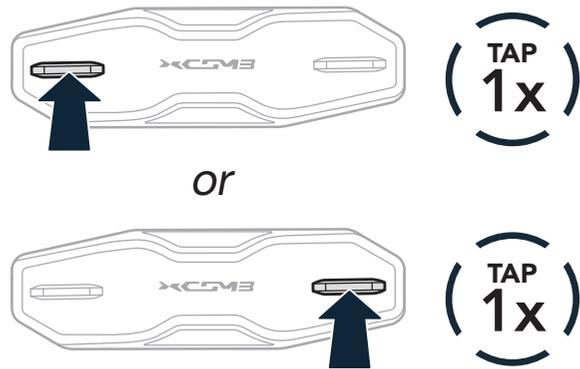
Download the **NEXX Device Manager** at <https://oem.sena.com/NEXX/>.

## 11.1 HEADSET CONFIGURATION MENU

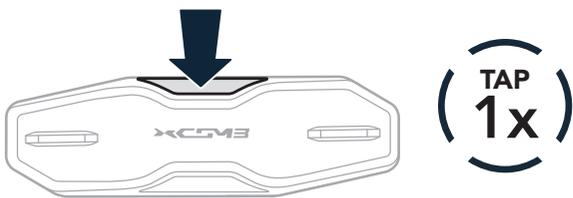
### Accessing the Configuration Menu



### Navigating Between Menu Options



### Execute Menu Options



### Headset Configuration Menu

Voice Configuration Menu	Tap the Center Button
Phone Pairing	None
Second Mobile Phone Pairing	None
GPS Pairing	None
Delete All Pairings	Execute
Remote Control Pairing	Execute
Universal Intercom Pairing	Execute
Factory Reset	Execute
Exit	Execute

#### 11.1.1 Delete All Pairings

You can delete all Bluetooth pairing information of the headset.

#### 11.1.2 Remote Control Pairing

You can remotely control the headset using **Sena Remote Control devices** (sold separately).

1. Turn on the headset and the Remote Control device.
2. Execute **Remote Control Pairing**.
3. Enter pairing mode in the Remote Control device. The headset will automatically connect with the Remote Control device in pairing mode.

## 11.2 SOFTWARE CONFIGURATION SETTING

You can change the settings of the headset through the **Sena Motorcycles App** or the **NEXX Device Manager**.



### 11.2.1 Headset Language

You can select or change the device language, which will stay saved even if the headset is rebooted.

### 11.2.2 Audio Equalizer (Default: Off)

Increase or decrease the decibel level of different frequency ranges of audio.

- **Balance** will adjust all of the frequency ranges to be the same volume level (0 dB).
- **Bass Boost** will increase the bass range of audio (20 Hz - 250 Hz).
- **Mid Boost** will increase the mid range of audio (250 Hz - 4 kHz).
- **Treble Boost** will increase the high range of audio (4 kHz - 20 kHz).

### 11.2.3 VOX Phone (Default: Enable)

If this feature is enabled, you can answer incoming calls by voice. When you hear a ringtone for an incoming call, you can answer the phone by saying a word such as “**Hello**” loudly or by blowing air into the microphone. **VOX Phone** is temporarily disabled if you are connected to intercom. If this feature is disabled, you have to tap the **Center Button** to answer an incoming call.

## 11.2.4 VOX Intercom (Default: Disable)

If this feature is enabled, you can initiate an intercom conversation with the last connected intercom friend by voice. When you want to start intercom, say a word such as “**Hello**” loudly or blow air into the microphone. If you start an intercom conversation by voice, the intercom terminates automatically when you and your intercom friend remain silent for **20 seconds**. However, if you manually start an intercom conversation by tapping the **Center Button**, you have to terminate the intercom conversation manually. However, if you start the intercom by voice and end it manually by tapping the **Center Button**, you will not be able to start intercom by voice temporarily. In this case, you have to tap the **Center Button** to restart the intercom. This is to prevent repeated unintentional intercom connections by strong wind noise. After rebooting the headset, you can start intercom by voice again.

## 11.2.5 VOX Sensitivity (Default: 3)

**Vox Sensitivity** can adjust the sensitivity of Vox Phone and Vox Intercom. **Level 5** is the highest sensitivity setting and **level 1** is the lowest.

## 11.2.6 HD Intercom (Default: Enable)

**HD Intercom** enhances the two-way intercom audio from normal quality to HD quality. **HD Intercom** will become temporarily disabled when you enter into a multi-way intercom. If this feature is disabled, the two-way intercom audio will change to normal quality.

### Note:

- The intercom distance of **HD Intercom** is relatively shorter than that of normal intercom.
- **HD Intercom** is active only when **Audio Multitasking** is disabled.

## 11.2.7 HD Voice (Default: Enable)

**HD Voice** allows you to communicate in high-definition during phone calls. This feature increases the quality so that the audio will be crisp and clear during phone call conversations. If this feature is enabled, incoming phone calls will interrupt intercom conversations. **Three-Way Conference Phone Call with Intercom Participant** will not be available if **HD Voice** is enabled.

### Note:

- Refer to the manufacturer of your Bluetooth device that will be connected to the headset to see if it supports **HD Voice**.
- **HD Voice** is active only when **Audio Multitasking** is disabled.

### 11.2.8 Audio Source Priority (Default: Intercom)

**Audio Source Priority** allows you to select the priority between the intercom and music (which includes GPS app instructions and message notifications) from a smartphone. If the intercom is selected as the **Audio Source Priority**, your music will be interrupted during an intercom conversation. If music is selected as the **Audio Source Priority**, intercom conversations will be interrupted while your music is heard.

**Note: Audio Source Priority** is active only when **Audio Multitasking** is disabled.

### 11.2.9 Enabling/Disabling Audio Multitasking™ (Default: Disable)

**Audio Multitasking** allows you to hear the audio from two features simultaneously. When **Audio Multitasking** is enabled, phone calls, GPS instructions and intercom conversations can be overlaid with audio from the FM radio, music or GPS app instructions from a smartphone in the background with reduced volume. Increasing or decreasing the volume of the audio in the foreground will also increase or decrease the volume of the overlaid audio in the background. The volume of the foreground audio can be adjusted using the headset. How much background audio that is heard can be adjusted using the **Sena Motorcycles App**. HD Intercom, HD Voice, and Audio Source Priority become disabled temporarily when **Audio Multitasking** is enabled.

Model	Foreground*			Background**	
	Phone	GPS	Intercom	FM Radio	Music or Smart Navi
X-COM 3	O <sup>A</sup>	O <sup>A</sup>			
		O	O		
			O <sup>B</sup>	O	O <sup>B</sup>
		O <sup>C</sup>		O <sup>C</sup>	O

**Foreground and Background Combination Table**

- \* Two audio sources in the foreground can be heard simultaneously with the same volume level.
- \*\* Only one background source can be heard at a time while listening to an audio source in the foreground.
- A. GPS instructions can be heard during phone calls and the volume level of both audio sources can be adjusted using the headset.
- B. GPS app directions will be heard in the background during intercom conversations.
- C. The FM radio will be heard in the background when GPS instructions are heard.

**Note:**

- **Audio Multitasking** will be activated during two-way intercom conversations with a headset that also supports this feature.
- When **Audio Multitasking** is disabled, the background audio source will return to its independent volume level.
- For **Audio Multitasking** to work properly, you need to power the headset off and on. Please restart the headset.
- Some GPS devices may not support this feature.

### 11.2.10 Background Volume (Default: Level 5)

The **Background Volume** can be adjustable only when the **Audio Multitasking** turns on. **Level 9** is the highest volume and **level 0** is the lowest.

### 11.2.11 Sidetone (Default: Disable)

**Sidetone** is audible feedback from your voice and helps you naturally speak at the correct level based on the noise conditions of your surroundings. If this feature is enabled, you can hear what you are saying during an intercom conversation or a phone call.

### 11.2.12 Voice Prompt (Default: Enable)

While some **Voice Prompts** may be disabled in the software configuration settings, the following voice prompts are always on:

- Battery level indicator
- Speed dial
- FM radio functions

### 11.2.13 RDS AF Setting (Default: Disable)

A radio station with more than one frequency can be used by enabling the **Radio Data System (RDS) Alternative Frequency (AF) Setting**. This setting allows a receiver to re-tune to the second frequency location when the first signal becomes too weak.

### 11.2.14 FM Station Guide (Default: Enable)

When **FM Station Guide** is enabled, FM station frequencies are given by voice prompts as you select preset stations.

### 11.2.15 Advanced Noise Control™ (Always On)

The background noise is reduced during an intercom conversation.

### 11.2.16 Region Selection

When using the region setting, you can optimize the seek function to avoid unnecessary frequency ranges, allowing you to select the proper FM frequency range for your location.

Region	Frequency range	Step
Worldwide	76.0 ~ 108.0 MHz	± 100 kHz
North America, South America and Australia	87.5 ~ 107.9 MHz	± 200 kHz
Asia and Europe	87.5 ~ 108.0 MHz	± 100 kHz
Japan	76.0 ~ 95.0 MHz	± 100 kHz

## 12.1 FACTORY RESET

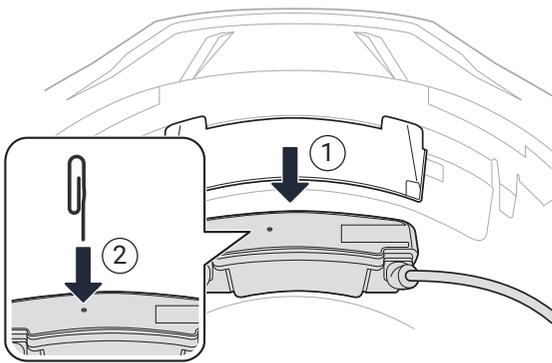
To erase all of your settings and start fresh, the headset can be restored to factory default settings using the **Factory Reset** feature.

1.   →  *“Configuration menu”*
2.   →  *“Factory reset”*
3.   →  *“Headset reset, good-bye”*

## 12.2 FAULT RESET

When the headset is not working properly, you can easily reset the unit:

1. Open the Battery Module cover.
2. Locate the **Pinhole Fault Reset Button** at the back of the Battery Module.
3. Gently insert a paperclip into the hole and press the **Pinhole Fault Reset Button** with light pressure.



4. The headset will shut down.

**Note: Fault Reset** will not restore the headset to factory default settings.

 : Center Button

 : (+) Button

 : (-) Button

Type	Operation	Button	Duration
<b>Basic Operations</b>	Turn on	 & 	Press 1 sec
	Turn off	 & 	Tap
	Volume up/down	 or 	Tap
<b>Phone Usage</b>	Answer phone call		Tap
	End phone call		Press 2 sec
	Reject phone call		Press 2 sec
	Call a Voice Assistant		Press 3 sec
	Speed dial		Press 3 sec
<b>Music</b>	Play/Pause music		Press 1 sec
	Track forward/back	 or 	Press 1 sec
<b>Bluetooth Intercom</b>	Intercom pairing		Press 5 sec
	Start/End intercom		Tap
<b>FM Radio</b>	FM radio on/off		Press 1 sec
	Select preset		Press 1 sec
	Seek forward/backward	 or 	Double tap
	Scan up FM band/ Stop scanning		Press 1 sec
<b>Configuration Menu</b>			Press 10 sec